Cookie Usage Policy

IP Addresses and Cookies

We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration.

We may use 'cookies' to monitor how people use our site. Most websites use cookies. They help us to understand how our customers and potential customers use our website so we can develop and improve the design, layout and function of the sites. We may, for example, use cookies to store registration information so that you do not have to provide it to us on subsequent visits.

A cookie is a piece of information that is stored on your computer's hard drive which records how you have used a website. This means that when you go back to that website, it can give you tailored options based on the information it has stored about your last visit.

If you do not want us to use cookies in your browser, you can normally set your browser to reject cookies or to tell you when a website tries to put a cookie on your computer. However, you may not be able to use some of the products or services on our website without cookies

For information about how to disable cookies in your browser please visit the <u>www.aboutcookies.org</u> website.

We use cookies on our websites. Cookies are small data files that your browser places on your computer or device. A cookie itself does not contain or collect information. However, when it is read by a server via a web browser it can help a website deliver a more user-friendly service – for example, remembering your user settings. Below is a table of all cookies on this website:

Cookie Type	Cookie Name	Cookie Purpose
Session & Typo3 Content Management Cookie	Session & fe_typo_user	We use session cookies to record an individual users preferences that the user has specified, so that each time the user returns their preferences remain. Commonly this would be language settings, shopping carts, anything where you have indicated a preference. Where forms are used on the site, we hold the information in a session cookie so that we can improve the user experience on the site. Should a user, for example, forget to fill in parts of a form when submitting a form, we can auto-fill the values for those fields that have been filled in, thereby reducing the amount of fields a user needs to amend. This information is stored only in your browser and is destroyed once your browser is closed.
Google Analytics	utmz utmc utmb utma	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site for you. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.

We use third party companies as suppliers for some of our functions. Their use of the data is controlled by our contract with them and they are only allowed to use the data strictly for the purpose we have stated .e.g. the data is not used in connection with data from other companies and we are not tracking user behavior outside our own sites.

Most browsers automatically accept cookies. You can prevent cookies from being stored on your computer or device by setting your browser to not accept cookies. Some browsers provide a mode where cookies are always deleted after a visit.

The exact instructions for this can be found in the manual for your browser. You can delete cookies already on your computer or device at any time. If you choose not to accept cookies at all, you can still visit our website, however we cannot guarantee an optimum experience without cookies.

Concerns or Queries

If you have any other concerns or queries, then we would be delighted to be able to help you. Simply contact us by one of the above options, and we shall endeavour to resolve your query as swiftly and efficiently as possible.

In addition to this privacy policy, we have a 'Terms & Conditions' policy relating to the usage of our website. This can be viewed by clicking on 'Terms & Conditions'.

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.